

**VICTORIA UNIVERSITY LIBRARY: SERVICES STRATEGY 2021-2023**

Victoria University (VU) Library is an integral part of the University's ecosystem and contributes to its moral purpose of transformative and enriching education and research. The Library does this by empowering VU students and staff to discover and access the world's knowledge, and by providing quality Library learning spaces and services that contribute to the student experience beyond the formal learning experience.

VU Library has a unique role within the University, providing specific and quality information facilities, services and resources to benefit the learning, teaching and research experiences of VU students and staff, all sectors and levels of study, onshore and offshore. More than ever, VU Library will apply its agility and expertise while providing value to the University as it moves through its educational transformation: [the VU Way](#), block model, and the refreshed strategic [plan](#).

<b>Position ourselves: open &amp; excellent university</b>	<b>Pursue a transformational agenda</b>	<b>Ensure financial sustainability</b>
Leverage the changes made under COVID-19 and continue to improve the student online learning experience	Enable future-ready graduates through high quality, blended and flexible educational supports that facilitate mastery of digital literacies	Enhance and extend staff capability to deliver services and resources in digitally supported remote environments
Digitally enable collaborative learning and service environments to assist with the Digital Education Transition Strategy	Amplify the role of student Library assistants to enhance student engagement	Consolidate Library campus imprint as use, collections and technologies change, and repurpose for collaborative activities
Continue library participation in post graduate course/unit design to complete implementation of the VU Way and the Block model	Improve the provision of core course resources within Block delivery by exploring and enabling e-text and Open Educational Resources initiatives	Review the cost base of information resources, while demonstrating the value of the resources to students and faculty, and within the university's financial mitigation objectives
Further integrate content and learning resources within the flexible and interactive learning ecosystem to improve the student experience and make it easy to find and use content	Enhance the VU online library to mitigate barriers to access and improve the user experience	Leverage analytics and assess digital trends to improve digital delivery and actively adapt services, systems and resources as the University community's requirements change

Strengthen and extend Library support for research impact, reputation and Planetary Health visibility and support data integration	Make a difference to the health of the planet by contributing initiatives to the whole-of-university commitment to place-based Planetary Health	Advocate for fair, affordable access to learning and research resources
Continue to socialise the Library's value and contribution to the University and student experience	Collaborate with VU researchers to support scholarly communication, research impact and data management	Leverage expertise in licensing and copyright in effective stewardship of content
Target on-site engagement particularly at the new City West development	Engage with students, faculty and Students portfolio to co-design improvements in library facilities, resources and services	Leverage technologies and collaborate with Learning Hubs in the design of educational supports fit for the student lifecycle and that support VU's diverse and dispersed students

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